FIG. 1

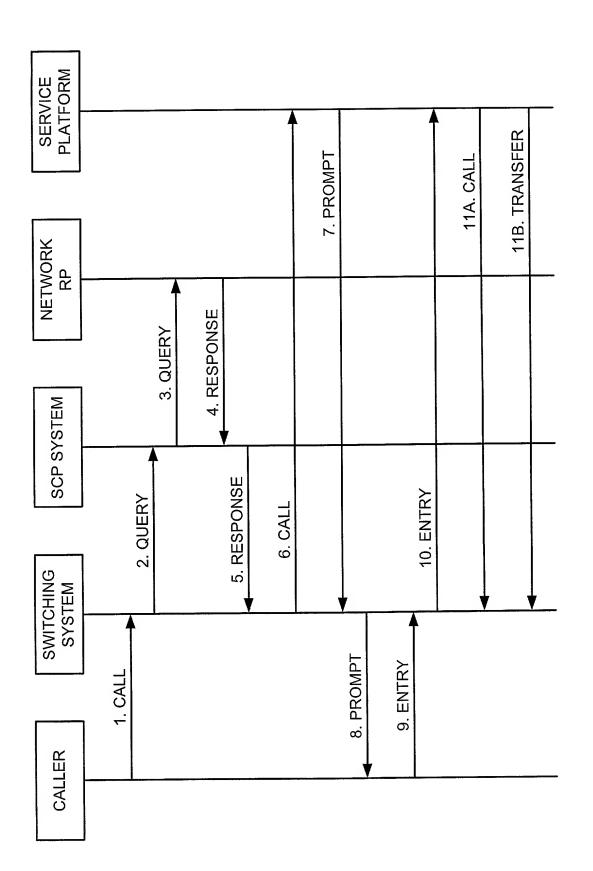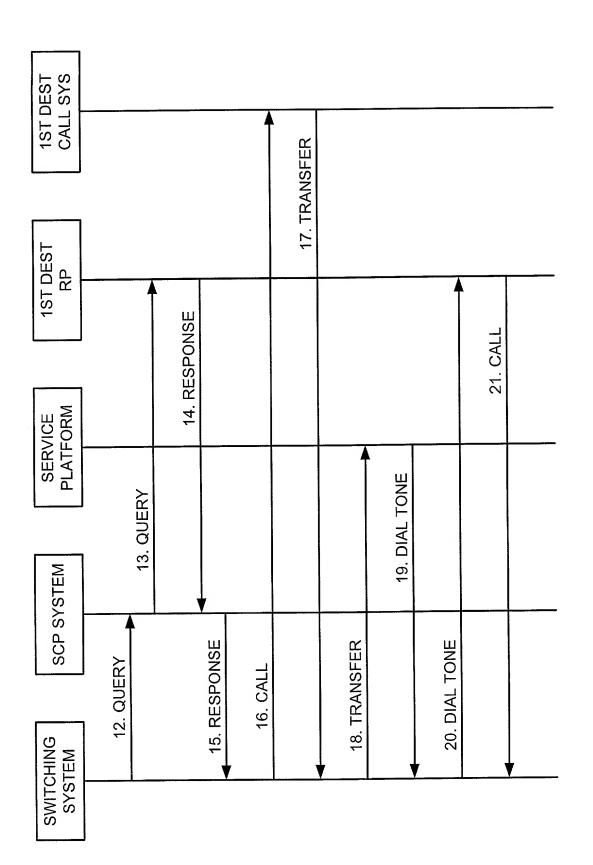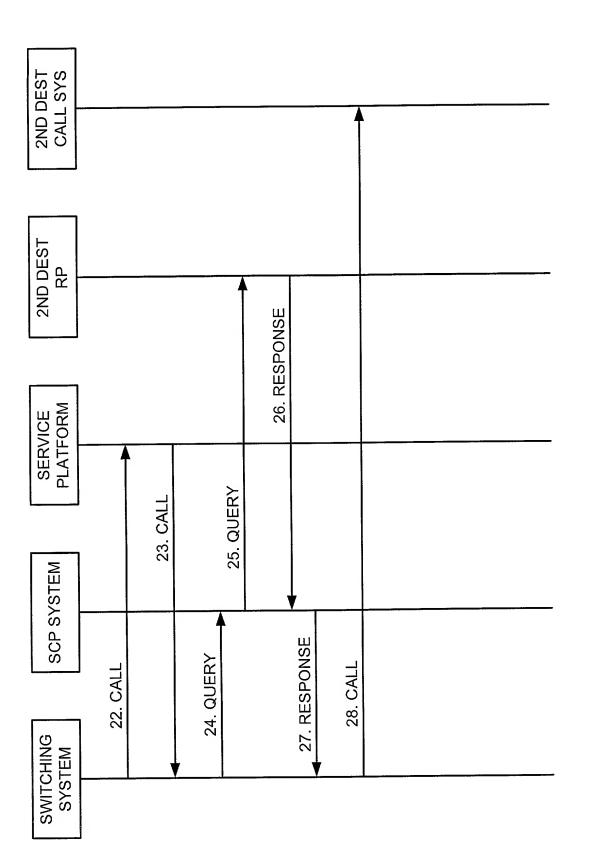| #	ACTION	FROM	TO	DATA
1	CALL	CALLER 150	SW SYS 101	DN #1, ANI
2	QUERY	SW SYS 101	SCP SYS 102	DN #1, ANI
3	QUERY	SCP SYS 102	NET RP 103	DN #1, ANI
4	RESPONSE	NET RP 103	SCP SYS 102	LABEL #1
5	RESPONSE	SCP SYS 102	SW SYS 101	SW/TNK #1, DNIS #1
6	CALL	SW SYS 101	PLATFORM 104	DNIS #1, ANI
7	PROMPT	PLATFORM 104	SW SYS 101	AUDIO MESSAGE
8	PROMPT	SW SYS 101	CALLER 150	AUDIO MESSAGE
9	ENTRY	CALLER 150	SW SYS 101	CALLER INFO
10	ENTRY	SW SYS 101	PLATFORM 104	CALLER INFO
11A	CALL	PLATFORM 104	SW SYS 101	DN #2, TRACK #
11B	TRANSFER	PLATFORM 104	SCP SYS 102	TRACK #, ANI, CALLER INFO
12	QUERY	SW SYS 101	SCP SYS 102	DN#2, TRACK #
13	QUERY	SCP SYS 102	DEST RP 111	ANI, CALLER INFO
14	RESPONSE	DEST RP 111	SCP SYS 102	LABEL #2
15	RESPONSE	SCP SYS 102	SW SYS 101	SW/TNK #2, DNIS #2
16	CALL	SW SYS 101	DEST SYS 112	DNIS #2, ANI
17	TRANSFER	DEST SYS 112	SW SYS 101	*8
18	TRANSFER	SW SYS 101	PLATFORM 104	*8
19	DIAL TONE	PLATFORM 104	SW SYS 101	DIAL NUMBER
20	DIAL TONE	SW SYS 101	DEST SYS 112	DIAL NUMBER
21	CALL	DEST SYS 112	SW SYS 101	DN #3
22	CALL	SW SYS 101	PLATFORM 104	DN #3
23	CALL	PLATFORM 104	SW SYS 101	DN #3, TRACK #
24	QUERY	SW SYS 101	SCP SYS 102	DN #3, TRACK #
25	QUERY	SCP SYS 102	DEST RP 121	ANI, CALLER INFO
26	RESPONSE	DEST RP 121	SCP SYS 102	LABEL #3
27	RESPONSE	SCP SYS 102	SW SYS 101	SW/TNK #3, DNIS #3
28	CALL	SW SYS 101	DEST SYS 122	DNIS #3, ANI

FIG. 2

FIG. 3

CALLER   SWITCHING SYSTEM   SCP SYSTEM   NETWORK RP   SERVICE PLATFORM

1. CALL
2. QUERY
3. QUERY
4. RESPONSE
5. RESPONSE
6. CALL
7. PROMPT
8. PROMPT
9. ENTRY
10. ENTRY
11A. CALL
11B. TRANSFER

FIG. 4

FIG. 5